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NEC

Power and Ease of Use

UC Manager (UNIVERGE® MA4000)

At a Glance

- Powerful toolset, easy-to-use
- Easy-to-use interface
- Extensive online help system
- Template-based programming
- Range programming tool
- Real-time monitoring tool
- Audit history

Overview

NEC's UC for Enterprise Manager (UNIVERGE MA4000) is a centralized web based management system for NEC's UNIVERGE SV8100, SV8300 and SV8500 communications servers and seamlessly supports and manages day-to-day tasks.

UCE Manager's powerful, wizards-based tools and templates make it easy to do everyday tasks quickly and efficiently. It enhances productivity and reliability through its secure, centralized administration of a business's converged enterprise environment and empowers businesses by making their communications system a more productive asset.

Solution

Powerful Toolset, Easy-to-Use

The most powerful telephone system won't do you much good if its interface is complicated and hard to learn. That's why NEC has designed UCE Manager to be both powerful and easy-to-use. It seamlessly couples a powerful toolset with an easy-to-use interface for effective, efficient management of NEC's communications solutions.

It eliminates weeks of expensive training and costly certification, so businesses can immediately begin using UCE Manager and become more productive.

UCE Manager dramatically speeds moves, adds and changes while it reduces fault-resolution time. Businesses are able to make changes without rewiring, saving travel time to remote locations and increasing productivity.

Easy-to-Use Interface

Every element of UCE Manager's interface is laid out in clear, easy-to-understand language. Drop-down lists make it easy to provision and manage terminals. Only valid configuration options appear on-screen so users never have to guess the value of a configuration setting.

Extensive Online Help System

UCE Manager's extensive web-based help system, written in clear English, describes every aspect of the system. Easy to understand directions guide users through the configuration of UCE Manager's features and functions. Notes and tips help users take advantage of the system's powerful features. And they can search both UCE Manager and the communications server's technical documentation by key concepts, not just keywords.

Template-Based Programming

Template programming is also simplified. UCE Manager makes it easy to pre-define default configurations for stations, users and mailboxes. Those default configurations can be used to set up new devices or users by importing them with the Range Programming Tool, the Import Utility or the Directory Auto Provisioning Service (DAPS) tool.

Range Programming Tool

Simultaneously edit large groups of devices and move, add and change users with UCE Manager's wizard-based Range Programming Tool. This tool lets businesses—

- Add new users, phones or voice mailboxes using programming templates
- Change telephone or voice mailbox configurations
- Copy current configurations from one device to another
- Delete groups of users, telephones or voice mailboxes
- Move time-division multiplexed (TDM) devices from one location to another without rewiring
- Renumber phones or voice mailboxes
- Swap two or more TDM device locations without rewiring
- Schedule one-time or recurring task execution
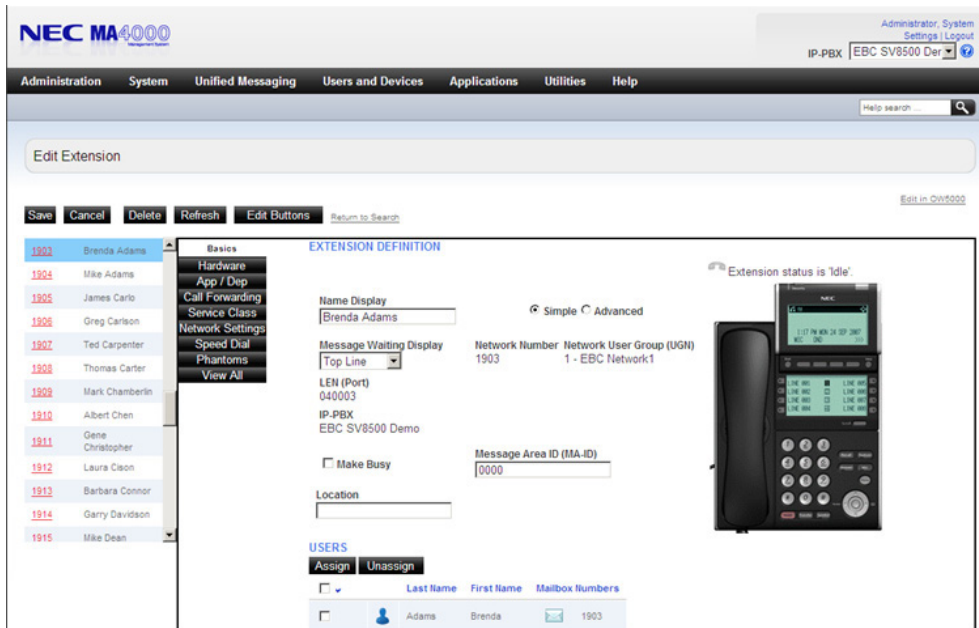- Import to and export from Microsoft® Excel® or .CSV files.

Real-Time Monitoring Tool

The Real-Time Monitoring Tool collects IP Quality of Service (QoS) statistics directly from the NEC's UNIVERGE SV8000 Series Communications Servers. View the status of any phone, trunk or connection trunk on any communications server from a single screen. And receive proactive, threshold-based alerts about problems as soon as they appear on the network.

Audit History

UCE Manager maintains detailed records of all system transactions so a business can see exactly what changed, who changed it, and the results of the changes.

To find out more about the UCE Manager and how NEC's voice systems can provide powerful productivity solutions for any organization, visit our website at www.necam.com.