

NEC Express5800/R320c Series Fault Tolerant Servers End of Life Notification

Effective Friday, December 4, 2015, the following NEC Express5800 Fault Tolerant Servers will have reached their manufacturing production End of Life (EOL) cycle. Last applicable time to purchase

Express5800/R320c-E4

Express5800/R320c-M4

NEC will continue to provide technical support for customers currently have in force an active maintenance contract or standard warranty period for those NEC Fault Tolerant Server solutions. Maintenance contracts for the above products will not be offered that would have the effect of extending support for any unit beyond these specific Fault Tolerant server models maximum End of Service Life (EOSL) period, which is currently estimated as December 31, 2020. Maximum support for any unit is five (5) years from the date of initial sale.

Key dates for this process are:

Event	When
Last Order Accepted to NEC	October 30, 2015

NEC will no longer accept new orders for these Fault Tolerant Servers after October 30, 2015 and all orders will be fulfilled¹ by December 31, 2015.

NEC recommends its follow-on servers, the Express5800/R320d models as new solutions. Customers should contact their NEC Sales Managers or NEC Partners to ask about NEC's plan for upgrading current servers or if there are questions about the EOL process and effects.

Western Account Manager	Central Account Manager	Eastern Account Manager
Jack Schiavi (Acting Mgr)	Cynthia Echendu	Nick Cerrone
856-816-2695	(312) 545-8785	516-695-6328
Jack.Schiavi@necam.com	Cynthia.Echendu@necam.com	Nicholas.Cerrone@necam.com

Support materials for NEC's Fault Tolerant Servers can be found on the NEC Corporation of America website at: www.necam.com/support. (Information is subject to change without notification.)

For technical support questions, please call: 1-877-632-0064 or email: support@necam.com

¹ NEC will use commercially reasonable best efforts to meet this date. Dates are subject to change.
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