NEC America, Inc., based upon its interpretation of the Section 508 regulations, reasonably believes that its products may support some of the features set forth under Section 1194.23 - Telecommunications Products. However, the information herein is not a representation of conformance or compliance and is provided for informational purposes only.

DTERM SP30 and SP350		
508 Standard 1194.23 and 1194.31	**Supporting Feature**	**Remarks / Comments**
1194.23(a) Telecommunications products or systems which provide a function allowing voice communication and which do not themselves provide a TTY functionality shall provide a standard non-acoustic connection point for TTYs. Microphones shall be capable of being turned on and off to allow the user to intermix speech with TTY use.	Not applicable	SP30/SP350 product doesn't support the direct connection of TTY device.
1194.23(b) Telecommunications products which include voice communication functionality shall support all commonly used cross-manufacturer non- proprietary standard TTY signal protocols.	Not applicable	SP30/SP350 product doesn't support the direct connection of TTY device.

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DTERM SP30 and SP350		
508 Standard 1194.23 and 1194.31	**Supporting Feature**	**Remarks / Comments**
1194.23(c) > Voice mail, auto-attendant, and interactive voice response telecommunications systems shall be usable by TTY users with their TTYs.	Not applicable	SP30/SP350 product doesn't support the direct connection of TTY device as this section is not available.
1194.23(d) > Voice mail, messaging, auto-attendant, and interactive voice response telecommunications systems that require a response from a user within a time interval, shall give an alert when the time interval is about to run out, and shall provide sufficient time for the user to indicate more time is required.	Not applicable	This item is not the SP30/SP350 function as related to the system for which the phone call is connected.

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DTERM SP30 and SP350		
508 Standard **1194.23 and 1194.31**	**Supporting Feature**	**Remarks / Comments**
1194.23(e) Where provided, caller identification and similar telecommunications functions shall also be available for users of TTYs, and for users who cannot see displays.	Not applicable	SP30/SP350 product doesn't support the direct connection of TTY device as this section is not available.

DTERM SP30 and SP350		
508 Standard 1194.23 and 1194.31	**Supporting Feature**	**Remarks / Comments**
1194.23(f) For transmitted voice signals, telecommunications products shall provide a gain adjustable up to a minimum of 20 dB . For incremental volume control, at least one intermediate step of 12 dB of gain shall be provided.	NO	SP30/SP350 can adjust to maximum of 16dB. Windows OS for which the SP30/SP350 is installed allows for independent volume control which can increase and decrease the noted softphone capability.
1194.23(g) If a telecommunications product allows a user to adjust the receive volume, a function shall be provided to automatically reset the volume to the default level after every use.	No	The SP30/SP350 can't automatically adjust the volume per call. There is a default setting for volume output which can be defined by the softphone for login and boot up however this can be manipulated by the Windows OS which allows for independent control of the volume
1194.23(h) Where a telecommunications product delivers output by an audio transducer which is normally held up to the ear, a means for effective magnetic wireless coupling to hearing Technologies shall be provided.	Not applicable	This function relates to the output from headset/handset and Speakers which connect to the SP30/SP350. This is not a specification of the SP30/SP350. Peripheral gear such as headset/handset/speakers should be reviewed for compliance to this standard.
1194.23(i) Interference to hearing technologies (including hearing aids, cochlear implants, and assistive listening devices) shall be reduced to the lowest possible level that allows a user of hearing technologies to utilize the telecommunications product.	Not applicable	This function relates to the output from headset/handset and Speakers which connect to the SP30/SP350. This is not a specification of the SP30/SP350. Peripheral gear such as headset/handset/speakers should be reviewed for compliance to this standard.

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DTERM SP30 and SP350		
508 Standard 1194.23 and 1194.31	**Supporting Feature**	**Remarks / Comments**
1194.23(j) Products that transmit or conduct information or communication, shall pass through cross-manufacturer, non-proprietary, industry- standard codes, translation protocols, formats or other information necessary to provide the information or communication in a usable format. Technologies which use encoding, signal compression, format transformation, or similar techniques shall not remove information needed for access or shall restore it upon delivery.	Yes	
1194.23(k)(1) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be tactilely discernible without activating the controls or keys.	Not applicable	The SP30/SP350 allows for standard control through the standard keypad offered on the Windows PC for which the application is installed. How the keys are configured and laid out by the PC manufacture is out of the SP30/SP350 control and therefore not applicable.

DTERM SP30 and SP350		
508 Standard 1194.23 and 1194.31	**Supporting Feature**	**Remarks / Comments**
1194.23(k)(2) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be operable with one hand and shall not require tight grasping, pinching, twisting of the wrist. The force required to activate controls and keys shall be 5 lbs. (22.2N) maximum.	Not applicable	The SP30/SP350 allows for standard control through the standard keypad offered on the Windows PC for which the application is installed. With this control activation all things are done with one press. How the keys are configured and laid out by the PC manufacture is out of the SP30/SP350 control and therefore not applicable.
1194.23(k)(3) Products which have mechanically operated controls or keys shall comply with the following: If key repeat is supported, the delay before repeat shall be adjustable to at least 2 seconds. Key repeat rate shall be adjustable to 2 seconds per character.	No	There are two kinds of key-input: 1. Dial/Input characters by PC keyboard 2. Key input by clicking ten keys, function keys of the SP30/350. Note: - I might be possible to change repeat interval by Windows setting. - Softphone doesn't tell key down/up information to the NEC voice server.
1194.23(k)(4) Products which have mechanically operated controls or keys shall comply with the following: The status of all locking or toggle controls or keys shall be visually discernible, and Discernible either through touch or sound.	Partial support	The SP30/SP350 can be configured to disable for select fast function key activation. Other basic activation through the keypad is not controlled by the SP30/SP350.