

PMS- InCONNECT

SUITE OF In-APPS FOR HOTELS



EASY & COST-EFFECTIVE INTEGRATION OF YOUR HOTELS' TELEPHONY AND PMS

NEC's PMS-InConnect is a suite of In-Apps which help create a seamless experience for your hotel's guests and staff. Connecting your communications with some of the most widely used Property Management Systems (PMS), including Opera®, Protel®, Brilliant®, OnQ® (from Hilton® WorldWide) and Hotsoft®, you get complete integration without the need for costly middleware!

Using InFIAS as the building block - PMS-InConnect allows FIAS, OnQ & Hotsoft8 connection - a range of 'always-on', built-in In-Apps which run on NEC's UNIVERGE® SV9100 and SL2100 communications platforms 24/7. Ideal for a wide range of hotels, PMS-InConnect accommodates hotels from 5 to 500 rooms.



PMS-InCONNECT BUSINESS BENEFITS

- > **Save on Costly Hotel Middleware** - Eliminate the costs of middleware installation, hardware, software & maintenance (these can cost you potentially more than a new phone system!)
- > **Seamless Integration with your PMS** - Connects directly, works instantly
- > **Easier Guest Billing** - Helps create fast, accurate bills on check-out
- > **Faster Check-in & Check-out** - More admin tasks are automated to streamline your guest experience
- > **Smarter Hotel Management** - Increase the efficiency of your operations and teams for a more profitable hotel!



FEATURES AT A GLANCE

- > **Call Charge Calculation** - Call costs can be easily customized
- > **Caller ID** - Guest names & room numbers are displayed for all internal calls on the receptionist handset display; enables personalised greetings
- > **Do Not Disturb** - Guests can set their own privacy setting
- > **Guest Billing** - Automated guest phone call billing plus mini-bar integration
- > **Multi-Site Option** - Multi-site hotels can be 'daisy-chained' to use a central front-of-house system
- > **Room Status Messages** - View in 'real-time': Dirty/Cleaning/Cleaned/Inspected/Out of Order/Out of Service
- > **Toll Restriction** - Flexible call barring: choose from Block all, Allow International, Allow National Only & All Local Only
- > **InMail Voicemail Integration** - Guests received their own private voicemail box with up to 28 languages - this is reset automatically with the next check-in
- > **Wake Up Calls** - Easily administered; un-answered calls can be alerted for staff attention

As one of NEC's In-Apps solutions, features include:

- > Built-in/embedded application
- > Browser-based & available 24/7
- > Extremely cost-effective
- > No extra PC/Server required – data is stored on the CPU
- > Save on hardware costs & IT maintenance

 **PMS INTEGRATION**

- > PMS-InConnect integrates with: FIAS, OnQ, Hotsoft8 & Opera
- > Further PMS integration coming soon

 **LICENSING**

SV9100 needs the following system licences:

Description	Quantity
Hotel licence	1
PMS licence	1
InFIAS licence	1

SL2100 needs the following system licences:

Description	Quantity
Hotel licence	1
InFIAS licence	1

 **SYSTEM REQUIREMENTS**

- > **NEC's UNIVERGE SV9100:** version 12.00 or higher software
- > **NEC's SL2100:** version 4 or higher software

 **SUPPORTED BROWSERS**

- > Chrome®, Firefox®, Internet Explorer® 11, Edge®



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