

Smart Communications for Small and Medium Businesses

Migration to UNIVERGE® SV9300

At a Glance

- Investment protection
- Simplified user licensing
- Unsurpassed extended 5-year warranty
- More features and improved functionality
- Increased capacity
- Assured support

Overview

You want to protect your investment in your NEAX® 2000 or UNIVERGE SV8300 system, but you also want to take advantage of the latest software and applications to give you a competitive advantage and increase revenue. With NEC's migration path to the UNIVERGE SV9300 Communications Platform, you don't have to choose.

Solution

Easy Migration Path & Investment Protection

Your investment in NEC products is important—no matter when you made it. Migrating now to the SV9300 protects your initial investment by enabling you to keep your existing SV8300 blades, terminals, adapters and applications by simply replacing the SV8300 CPU with a new SV9300 CPU as well as your software and license – so when you migrate to the SV9300 from the SV8300, there is no need to retrain your staff. Your training costs are cut because they are already familiar with the phone consoles and computer interface. NEAX 2000 customers may also migrate to the new SV9300 via a special migration program.

The SV9300 lowers costs and provides a superb return on investment. This simple solution effectively extends your current system's life and ensures that your initial investment in NEC pays off for years to come.

More Features and Improved Functionality

Migrating to the SV9300 gives you access to expanded features that help you become more agile, compete on a larger scale and improve customer satisfaction. For example, the SV9300 offers a new licensing structure that gives both technology and financial decision-makers the opportunity to anticipate user cost and to provide each employee with exactly the communications tools that they need to perform their job.

Simplified User Licensing

NEC has streamlined and simplified its user licensing structure. Our licensing structure gives both technology and financial decision makers the opportunity to anticipate user cost and to provide each employee with the license package that they need to perform their job efficiently.

The **Basic User License Package** is designed for regular IP voice users— the average employee who works in Finance, Human Resources, etc. It provides the administrator with System Management and Single Point of Entry.

The **Standard User License Package** is designed for the regular UC user. Each standard user gets access to all the Basic User features plus UC desktop/mobility, Voicemail, and Unified Messaging.

The **Standard Plus User License Package** is designed for the constant UC user, frequent travelers and mobile workers. Each Standard Plus user gets access to all the Standard user features plus desktop softphone and UC mobility softphone capabilities.

The **Premium User License Package** is designed for the constant UC user, frequent travelers and mobile workers. Each Premium user gets access to all Standard Plus user features, plus the web-based Collaboration (CMM) application.

Increased Capacity

As a member of the SV9000 family of pure IP systems, the SV9300 gives you the latest presence, softphone, and file sharing technology while providing the capacity to expand to up to 1,536 stations. Expanded IP and SIP support keeps you up-to-date and enables you to expand your communications globally. You can also add our latest IP telephones to your system to access even more advanced features.

Assured Support

Migrating to the SV9300 ensures that your NEC communications solutions will continue to receive support. When you migrate, you receive a new warranty and continued assistance from NEC's respected support services.

With the SV9300, you can always be confident in the knowledge that you have the latest communications technology. Because the SV9300 is one of NEC's global product offerings, development of future products and applications for it will continue for years to come.

Supported Applications

- UC for Enterprise (UCE) Suite of Applications
- UC Contact Center Suite
- UC Automatic Call Distribution (CallCenterWorX-ACD)
- UC Agent
- UC Attendant (UNIVERGE UA5200)
- UC Desktop Client (UNIVERGE UC700)
- Collaboration Meeting Manager (CMM)
- UC Manager Administration
- Expense Management
- Global Navigator
- UNIVERGE UM8700
- UNIVERGE UM4730
- NEC Meeting Center (NMC)
- Open Application Interface Apps
- DVS Analytics Encore Call Recording
- DVS Analytics Encore Community Work Force Management

Supported Telephones, Mobile Handsets & Softphones

Desktop Telephones

- DT400/DT800
- UT880
- GT210 SIP
- DT300/ DT700
- SN716 Desk Console
- Dterm Series i (compatibility and feature support may be limited on SV9300)

Mobile Handsets & Softphones

- IP DECT Handsets
- ML440 IP DECT Handset
- Multiline Client (MLC) Mobile for iPhone & Android Mobile Devices
- SP350/SP350 ACD Softphones

Specifications - Solution Comparison

Item	UNIVERGE SV9300	UNIVERGE SV8300
Ports	2,048	2,048
Digital Station		
Analog Station	1,536	1,536
IP Station		
Standard SIP Station	1,536	1,536
Embedded SIP	512	96
Central Office Trunk	512	512
Digital Trunk (PRI)	504	504
Remote Units	46	46

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