

NEC Express5800/R320a and R320b Series Fault Tolerant Servers End of Life Notification

Effective Friday, February 21, 2014, the following NEC Express5800 Fault Tolerant Servers will have reached their manufacturing production End of Life (EOL) cycle.

Express5800/R320a-E4

Express5800/R320a-E4'

Express5800/R320a-M4

Express5800/R320b-M4

NEC will continue to provide technical support for customers currently have in force an active maintenance contract or standard warranty period for those NEC Fault Tolerant Server solutions.

Maintenance contracts for the above products will not be offered that would have the effect of extending support for any unit beyond these specific Fault Tolerant server models maximum End of Service Life (EOSL) period, which is currently estimated as December 31, 2018. Maximum support for any unit is five (5) years from the date of initial sale.

NEC recommends its follow-on servers, the Express5800/R320c-E4 and or R320c-M4 as new solutions. Customers should contact their NEC Sales Managers or NEC Partners to ask about NEC's plan for upgrading current servers or if there are questions about the EOL process and effects.

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Support materials for NEC's Fault Tolerant Servers can be found on the NEC Corporation of America website at: www.necam.com/support. (Information is subject to change without notification.)

For technical support questions, please call: 1-877-632-0064 or email: support@necam.com