

InHOTEL

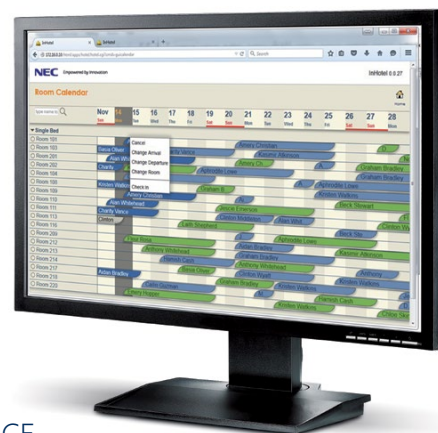
ONE OF NEC'S IN-APP
BUILT-IN SOLUTIONS



COST-EFFECTIVE SOLUTION FOR HOTELS PROVIDING EASIER BOOKINGS, BILLINGS & ADMINISTRATION

InHotel combines a complete and comprehensive Property Management System together with tightly integrated telephone system functionality.

Ideal for hotels of up to 120 rooms, this easy to use platform is designed to increase your staffs' productivity, enhance guest experience and significantly lower your running costs. And as one of NEC's In-Apps - all the technology is built-in with no cost and maintenance of extra PC servers, creating a highly attractive price point in combination with extremely low TCO.



InHOTEL BUSINESS BENEFITS

- > **Increase your productivity levels:** time-saving features for all your staff
- > **Enhance customer service levels:** Faster check-ins, check outs; sharper response times
- > **Lower costs:** Single initial cost, no recurring monthly subscriptions
- > **On-board application:** no extra PC server hardware or maintenance
- > **Easy to use:** minimal / no training required
- > **Always on 24/7:** Browser-based; remote access
- > **Easy, flexible & faster billing:** room rates, variable VAT, call costs, mini bar, spa, restaurant & more
- > **Complete hotel room management:** real-time status dashboard



InHOTEL AT A GLANCE

- > Complete room booking, billing, and hotel administration
- > Easy to use interface
- > Integrates with communications platform functionality
- > Supported on NEC's UNIVERGE SV9100 communications platform (up to 120 rooms) and the SL2100 communications system (up to 64 rooms)

As one of NEC's In-Apps solutions, features include:

- > Built-in/embedded application
- > Browser-based & available 24 / 7
- > Extremely cost-effective
- > No extra PC / Server required - data is stored on the CPU
- > Save on hardware costs & IT maintenance





PLATFORM & LICENSING

NEC platforms supported: SL2100 & SV9100

- > InHotel is available in 4 & 16 room licences which can be used in multiples
- > Maximum Rooms: SL2100: 64, SV9100: 120
- > Maximum Stays*: SL2100: 750, SV9100: 4,500

SL2100 requires the following system licences:

- > Hotel licence: 1
- > PMS licence: 1
- > InHotel Licence = BE119099
- > InHotel 4 Rooms = BE119738
- > InHotel 16 Rooms = BE119741

SV9100 requires the following system licences:

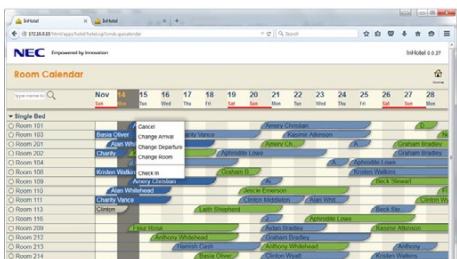
- > Hotel licence: 1
- > PMS licence: 1
- > InHotel Licence = BE118847
- > InHotel 4 Rooms = BE119739
- > InHotel 16 Rooms = BE119742

*A Stay is a completed check-in, check-out & invoiced items including meals & invoiced items. The maximum stays is via the active database within the app - previously completed stays can be backed up manually.



PROPERTY MANAGEMENT SYSTEM

- > **Room allocation** – See current and future guests on a color coded calendar view
- > **Jump to Date** – Quick access to any future date
- > **Guest Filter** – Easily find a guest reservation or stay using the filters
- > **Room Management** – See color coded status of all rooms (clean/dirty/out of order)



- > **Folio Management** – Add charges for services and products to guest folio
- > **Invoice Generation** – Complete invoice generation for room nights, services & telephone calls
- > **Message Service** – Capture messages for guests with automatic room notification
- > **Flexible Room Rates** – Based on calendar dates or days of week
- > **Multiple Connections** – No license for additional connections, folio items can be added by housekeeping or restaurant
- > **Guest Stay Information** – Capture information about the guest, contact details and stay reasons; opportunity to build CRM database of guests
- > **Custom Products & Services** – Can be created & added to guest folio



TELEPHONY FEATURES

- > **Checkin/Checkout Functions** – Automatically control telephone restrictions
- > **Guest Name Display** – Guest name is transferred when the guest checks in, displayed on reception phone when a call is received from the room
- > **Telephone Billing** – All calls are captured and billed against the guest folio
- > **Flexible Rates** – Custom rates can be configured to allow the hotel to set their own call rates
- > **Multiple Telephones** – Multiple telephones can be grouped into a single room and billed to a single guest stay
- > **Hotelier Control** – The hotelier can set call restrictions (local only/local & national/ international), block room to room calls and set Do Not Disturb feature from the hotel console
- > **Centralized Wakeup Call Management** – Wakeup calls can be set by the guest



SUPPORTED BROWSERS

- > Chrome, Firefox, Internet Explorer 11, Edge

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