

Supported Software Matrix by Product

NEC Corporation of America solutions are designed to last, but we continually look to add new functionality and enhancements to keep your systems and applications up-to-date with the latest technological advancements.

For your reference, we have compiled a matrix by product that lets you know which software revisions are currently supported. If you require further information or assistance regarding these products, please contact your NEC representative.

How to read the table:

R = Release

N-1 = one revision back from current major release

N-2 = two revisions back from current major release

Product Names	Supported Revision Requirement	Minimum Supported SWA Software Revision	Currently Released Software Revision
Platforms			
SV8100	EOL unless current SWA	R11.12	R11.12
SV8300	EOL unless current SWA	M1 6.09	M1 6.09
SV8500	EOL unless current SWA	S08 05.23	S08 05.23
SV9100		V10.7	V12.0
SV9300		V7.4	V9.2
SV9500		V7	V9
3C System	As Per Software Support Timeline	As Per Software Support Timeline	2 (100 MHz x 2CC)
Applications			
UNIVERGE® Integration Platform		1.10	1.12
UNIVERGE® UM8700	As Per Software Support Timeline	8.7 SU6	9.0 SU2

UNIVERGE® UM4730		11.8 SU1	11.10
UC Application Platform (OW5000)		UCE R2	UCE R3
UC Manager (MA4000)		UCE R2	UCE R3
UCE Desktop (UC700)		UCE R2	UCE R3
DuVoice	No Minimum	No Minimum	5.20
BCT		11.10.2807	12.10
Encore Recording		No Minimum	6.0.4
Encore Community		No Minimum	4.1.0
Metropolis Profit Watch			2021.05.06a
Metropolis Office Watch			2021.05.06a
Communication Analyst		4.3	4.3
Desktop Suite	EOL unless current SWA	6.5.2	6.5.2
UC-Suite		V7	V7.5
UCE CC			
CallCenterWorX IACD		V7	V9
CallCenterWorX ACD for B&E (Server)		UCE R2	UCE R3
Global Navigator Server		11.4	11.6
Global Navigator Client		11.4	11.6
UCE IVR (QueWorX)		UCE R2	UCE R3
UCE MM (ContactWorX)	EOL unless current SWA	UCE R2	UCE R3

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