

Front Desk Assistant



At a Glance

- Transforms the visitor experience – intuitive, easy-to-use interface
- Speeds up check-in/out with NEC facial recognition for registered visitors
- Notifies employees when their guests have arrived
- Creates detailed visitor reports that includes pictures and signed Non-Disclosure Agreements (NDAs)
- Print personalized visitor badges with company logo
- Improves receptionist's efficiency
- Includes a personalized Non-Disclosure Agreement (NDA) screen with signature pad for companies that require confidentiality of its visitors
- Automates visitor management from check-in to check-out
- Available from Google Play® for Android tablets

Overview

In today's security conscious environment, most businesses will track and monitor visitors and even keep a record of their time spent on the premises. The majority of this is now done manually on paper sign-in/out logs and visitors are usually provided with a generic "Visitor" badge to identify themselves as such while on campus. Wouldn't it be great if all of this was automated and your receptionist could get rid of those paper sign-in logs and visitors could wear personalized badges? With NEC's Front Desk Assistant application for Android™-based tablets – you can!

NEC re-invented the office phone by integrating the traditional desktop telephone and tablet into one innovative, feature-packed device - the GT890 IP Video Desktop Telephone. Now, with the Front Desk Assistant, this application takes the GT890 to a whole new level. It integrates NEC's market-leading facial recognition technology with Unified Communications for a streamlined visitor check-in/out workflow process. It automates visitor management from check-in to check-out.

Solution

Transform Visitor Experience

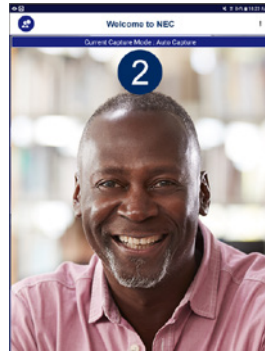
NEC's Front Desk Assistant application on the GT890 transforms your visitor's experience. With this application on the GT890 or an Android tablet at your receptionist desk, a visitor simply walks up to it and the application guides them through the process of checking-in step by step. This complete solution includes the Front Desk Assistant application software that you can customize with your logo, integrated facial recognition software that streamlines the process and enhances security, the GT890 or IP Video Desktop Telephone, and a badge printer.

When the visitor engages the Front Desk Assistant, here are some of the steps and easy to use screens they will go through to check-in:

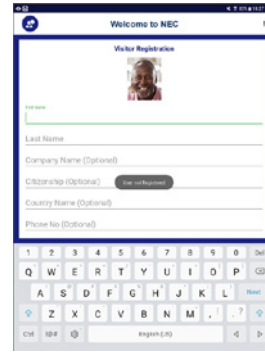




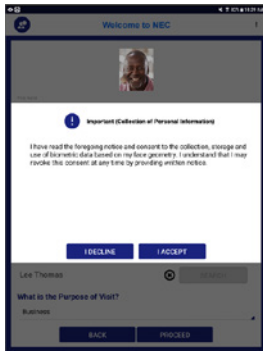
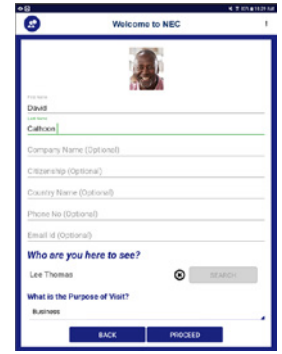
To get started, visitor simply selects the Check-In button on the touch screen.



Picture is taken of visitor & it is checked against existing facial recognition database.



If match found, info auto-populates. If not, visitor enters their information including who they have come to see and purpose of their visit. These fields are completely customizable to suite your business needs plus a drop-down menu can be added for "What is the Purpose of Visit?".



To ensure a visitor agrees to have their biometric data stored, they are asked for their consent.



If a non-disclosure agreement (NDA) is required of a visitor, an optional customizable NDA screen is available.



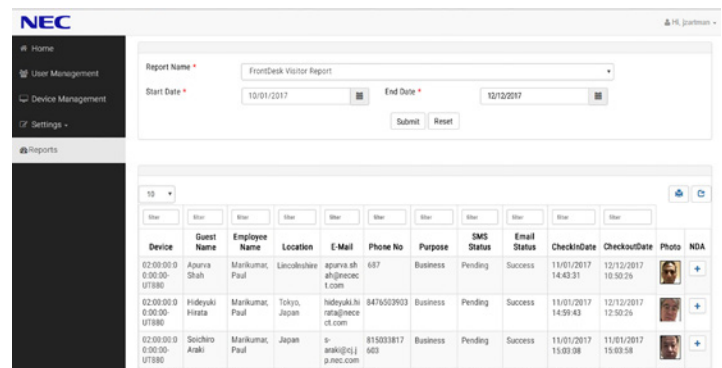
To finish check-in, a visitor simply reviews badge on screen for accuracy and prints. An email is automatically sent to the person they are visiting to notify them that their guest has arrived.



When the visitor has finished with their meetings for the day, they simply stop by the receptionist desk on their way out, hand in their badge, pull up their profile by smiling for the camera once more and select the check-out button. The application automatically records their check-in and out times. You also have the option to automatically check-out all visitors who fail to check-out by the close of business.

Visitor Logs and Reports

The Front Desk Assistant records all visitor entries and lets you easily download a detailed report in Excel. You are able to keep a history of all visitors that even includes their picture.



Corporate Headquarters (Japan)
NEC Corporation
nec.com

North America (USA & Canada)
NEC Corporation of America
necam.com

NEC Enterprise Solutions
NEC Europe Ltd
nec-enterprise.com

APAC
NEC Asia Pacific Pte Ltd
sg.nec.com

Latin America
NEC Latin America
latam.necam.com

About NEC Corporation of America: Headquartered in Irving, Texas, NEC Corporation of America is a leading technology integrator providing solutions that improve the way people work and communicate. NEC delivers integrated Solutions for Society that are aligned with our customers' priorities to create new value for people, businesses and society, with a special focus on safety, security and efficiency. We deliver one of the industry's strongest and most innovative portfolios of communications, analytics, security, biometrics and technology solutions that unleash customers' productivity potential. Through these solutions, NEC combines its best-in-class solutions and technology, and leverages a robust partner ecosystem to solve today's most complex business problems. NEC Corporation of America is a wholly-owned subsidiary of NEC Corporation, a global technology leader with a presence in 160 countries and \$25.2 billion in revenues. For more information, visit necam.com.