# Appendix C Pricing Index
## DIR-CPO-4704
## NEC Corporation of America

| Manufacturing / Brand | Category | Sub-Category | Product | Description | Discount |
|---|---|---|---|---|---|
| NEC | Contact Center | ACD | UNIVERGE® SV9300 Communications System | SV93 ACD AGENT-1 LIC<br>SV93 ACD AGENT-5 LIC<br>SV93 ACD AGENT-20 LIC<br>SV93 ACD AGENT-100 LIC | 43.00% |
| NEC | Contact Center | ACD | UNIVERGE® SV9500 Communications System | SV95 ACD AGENT-1 LIC<br>SV93 ACD AGENT-50 LIC<br>SV93 ACD AGENT-100 LIC<br>SV93 ACD AGENT-1000 LIC | 43.00% |
| NEC | Contact Center | ACD | Unified Enterprise Communications System | UCE ACD-B (CCWX) A/O 1 Agent LIC<br>UCE ACD-B (CCWX) A/O 5 Agent LIC<br>UCE ACD-B (CCWX) A/O 20 Agent LIC<br>UCE ACD-B (CCWX) A/O 100 Agent LIC | 43.00% |
| NEC | Contact Center | BCD | Business ConneCT Communications & Collaboration Suite | SAMPLING<br>BCT SV MSGBOX/VMS 1 User LIC<br>BCT SV Operator LIC<br>BCT SV-Skillbased Routing LIC<br>BCT SV Outbound LIC<br>BCT SV Phone Based Agent – 1 LIC<br>BCT SV Phone Based Agent – 100 LIC<br>BCT SV Post Call Survey LIC<br>BCT SV Programming Interface LIC<br>BCT SV R10 Social Media Messaging LIC<br>BCT 3C Salesforce CRM Integration LIC | 43.00% |
| NEC | Contact Center | Global Navigator | N/A | GNAV DVD<br>GNAV Enterprise PBX LIC<br>GNAV PRO-Enterprise – 1 USER LIC<br>GNAV PRO-Enterprise – 10 USER LIC<br>GNAV PRO-Enterprise – 50 USER LIC | 43.00% |
| NEC | Contact Center | Global Navigator | N/A | GNAV SMB PBX LIC<br>GNAV PRO-SMB – 1 USER LIC<br>GNAV PRO-SMB Multi-Node-50 LIC<br>(Enterprise Only) | 43.00% |
| NEC | Contact Center | Global Navigator | N/A | Navigator Sales Adjustment | 43.00% |
| NEC | Contact Center | Global Navigator | N/A | SV95 GNAV Multi-Node-50 LIC<br>SV95 GNAV 9.X Core SW-Enterprise<br>SV95 GNAV Network-ACD LIC | 43.00% |
| NEC | Contact Center | Global Navigator | N/A | Virtual Wallboard – 5 User LIC<br>Virtual Wallboard – 25 User LIC<br>Virtual Wallboard – 100 User LIC<br>Virtual Wallboard – 500 User LIC<br>Virtual Wallboard – 1000 User LIC | 43.00% |
| NEC | Contact Center | IVR | N/A | GNAV History Adapter<br>GNAV Real Time Adapter | 43.00% |
| NEC | Contact Center | IVR | N/A | SV93 IVR After Call Survey App<br>SV93 IVR Annotate Apps LIC<br>SV93 IVR Attendant Apps LIC<br>SV93 IVR Callback Apps LIC<br>SV93 IBR IP 1 License Per Port<br>SV93 IVR Routing Apps LIC | 43.00% |

| | | | | SV95 IVR Session Initiation Protocol (SIP) Port<br>SV95 IVR SIP Interface – 1 LIC | |
|---|---|---|---|---|---|
| NEC | Contact Center | IVR | N/A | UCE IVR (QWX) VER. 8.0<br>UCE IVR (QWX) Announcement Apps<br>UCE IVR (QWX) Attendant Apps<br>UCE IVR (QWX) Callback Apps<br>UCE IVR (QWX) Routing Apps<br>UCE IVR Post Call Survey App<br>UCE IVR SIP Integration LIC<br>UCE Outbound Campaign System LIC | 43.00% |
| NEC | Contact Center | Gateway | N/A | All NEC Gateway Products | 2.96% |
| NEC | Contact Center | Gateway | N/A | All NEC Session Boarder Controllers Products | 2.96% |
| @Comm | Contact Center | PBX | N/A | All @Comm CommView Products | 17.00% |
| NEC | Contact Center | PBX | N/A | All NEC PBX Products | 41.86% |
| NEC | Services | N/A | N/A | All NEC PBX Products | 15.00% |
| NEC | Services | N/A | N/A | Series Group A | 15.00% |
| NEC | Services | N/A | N/A | Series Group B | 5.00% |
| NEC | Services | N/A | N/A | Series Group C | 2.35% |
| NEC | Services | N/A | N/A | Series Group D | 2.08% |
| NEC | Services | N/A | N/A | Series Group E | 1.62% |
| NEC | Terminal | Phone | N/A | NEC Phones | 42.7% |
| NEC | Terminal | Phone - DECT | N/A | All Digital Enhanced Cordless Telecommunications (DECT) Phones | 15.0% |
| NEC | Terminal | Phone - MH | N/A | All MH Phones | 12.0% |
| NEC | Terminal | Phone – Misc. | N/A | Miscellaneous Phone Accessories | 2.96% |
| NEC | Unified Communications | MA4000 | N/A | Integrated Centralized Management System For Corporate Phone Systems (All Configurations) | 43.0% |
| NEC | Unified Communications | Middleware | N/A | All Integrated Platform Components (All Configurations) | 43.0% |
| NEC | Unified Communications | NEC Meeting Center | N/A | All NEC Meeting Center Components (All Configurations) | 43.0% |
| NEC | Unified Communications | UCM | N/A | All NEC UNIVERGE 3C™ Unified Communications Module (UCM) Components (All Configurations) | 43.0% |
| NEC | Unified Communications | Visitor Management | N/A | All NEC NeoScan 45® & SmartScan™ System Components (All Configurations) | 43.0% |
| NEC | Unified Communications | UM Common | N/A | Common Communications Components to support various NEC Communications Systems & Servers | 43.0% |
| NEC | Unified Communications | UM4730 | N/A | NEC UNIVERGE® UM4730 Is A Unified Messaging Solution With Optimal Packages (All Configurations) | 43.0% |
| NEC | Unified Communications | UM8700 | N/A | NEC UNIVERGE® UM8700 Is A Suite Of Unified Communications Applications With A Single Administration Interface For Voice, Speech, Unified Messaging & Fax (All Configurations) | 43.0% |
| NEC | Unified Communications | Unified Messaging | N/A | A Collection Of Maintenance, Upgrades & Licenses To Support NEC Unified Messaging Solutions | 43.0% |