

Migration to UNIVERGE® UM8700



Empowering **the Smart Enterprise**

Protect your investment and provide your organization access to the most current Unified Messaging (UM) solution by migrating to NEC's UNIVERGE UM8700. NEC has developed an easy way to transition your existing NEAXMail® AD-40, NEAXMail AD-64, NEAXMail AD-120, and UNIVERGE UM8500 UM platforms into a more robust, full-featured unified communications messaging solution with advanced business productivity applications.

NEC's UM8700 delivers best-in-class applications that can enhance a user's efficiency and productivity as well as a business's overall effectiveness in the marketplace. These productivity-enhancing tools provide users with the ability to access and manage all of their messages, whether they're in the office or on the road. In addition, users are able to direct incoming calls to the device of their choice so that they never miss an important call.

Investment Protection

Your investment in NEC solutions is important. Migrating now to UM8700 protects your initial investment and provides you with a powerful suite of unified communications applications.

Since UM8700 works with systems that you already have in place (i.e. telephone and email systems, and data infrastructure), it is one of the most cost-effective solutions on the market. No other solution offers a higher level of interoperability. It allows you to leverage your existing investment and still increase productivity, rather than spend money to rip and replace parts of your existing communications infrastructure.



At a Glance

- > Provides investment protection
- > Allows for easy migration and installation
- > Provides a powerful suite of unified communications applications
- > Increases efficiency through user and business productivity-enhancing tools
- > Delivers continuous high availability and disaster recovery
- > Offers deployment flexibility
- > Scales to fit a growing business's needs
- > Offers assured long-term support

Easy Migration and Installation

NEC has developed migration paths for existing UM solutions for you to be able to easily transition to the UM8700. It seamlessly integrates with NEC's UNIVERGE SV9100, SV9300 and SV9500, and UNIVERGE 3C™ communications platforms and it is one of the few solutions able to support multiple integrations – both traditional TDM and IP – on a single server.

UM8700 also easily integrates with virtually any email system including Microsoft® Exchange, IBM® Lotus® Notes®, Novell® GroupWise®, Google™ Gmail™, Mirapoint®, and any IMAP compliant system. Even if your business utilizes multiple email systems, UM8700 delivers unified messaging where other competitors cannot.

Whether your telephony infrastructure is distributed, centralized or a hybrid of the two, UM8700 offers you the flexibility to customize the system the way it works best for you.

Why Migrate - Best in Class Applications

UM8700 is an innovative solution offering an extended suite of powerful productivity features. It makes communicating with clients and coworkers easier than ever.

For individual users, it offers:

- **Unified Messaging** – all messages (email, voicemail and fax) in a single inbox and can be retrieved from any location using a phone, computer or mobile device
- **Voice User Interface** - access inbox from anywhere, even while driving, through speech commands
- **State-of-the-Art Speech Recognition** – intuitive speech interface allows users, through simple voice commands, to manage their calendar and contacts, dial contacts by stating their name, perform hands-free call transfer plus more
- **Personal Assistant** – simple voice commands can be used to listen to, create or delete meetings and appointments, accept or decline meeting requests, call and manage contacts, route calls, perform interactive call screening, transfer calls and record a conversation
- **Scheduled-based Presence and Availability** – route calls to the most appropriate telephone – desk, mobile or home office – based on schedule to ensure calls are never missed
- **Interactive Call Screening** – a virtual assistant announces the caller and lets users choose to accept, acknowledge or transfer the call
- **Calendar Management** – check and schedule meetings through intuitive voice commands

- **Single Number/Single Mailbox Access** – combines mobile phone and office phone messages into a single mailbox and have a single phone number to distribute to customers and colleagues
- **Message Notification** – notifies user the instant a new voice or fax message arrives via email, pager, phone call or SMS text message

For Businesses, it offers:

- **Communication Enabled Business Processes (CEBP)** - powerful tools that build advanced call notification and interactive voice response (IVR) applications to improve productivity
- **Outbound Call Notification** – set up customized automatic notification calls such as appointment reminders, emergency alerts, campaigns and status of service alerts
- **Customized Automated IVR Systems** – menu trees using DTMF enables callers to retrieve information needed – saving employees' time
- **Automated Attendant** – callers can reach the appropriate person using speech interface or DTMF

Business Continuity and Flexible Architecture

UM8700 protects your company's most mission-critical communication applications 24x7. Through a robust multi-server architecture, it is designed to maximize uptime, keep users constantly connected and provide your IT administrators with the confidence that their system remains healthy.

Whether your organization is growing or you are looking to centralize your solutions for easier IT management, it is important to invest now in solutions that can scale and meet the needs of your changing requirements. UM8700 ensures that you are prepared for change by providing incredible scalability of up to 500 voice ports.

Offers Assured Long-Term Support

Migrating to UNIVERGE UM8700 ensures the cost-effective, long-term viability of your NEC communications solution, including ongoing support. When you migrate, you receive continued assistance from NEC's expert support team.

With NEC's UNIVERGE UM8700, you can always be confident in the knowledge that you have the latest communications technology and applications.

For further information please contact your local NEC representative or:

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NEC Enterprise Solutions
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